



Sales Terms and Conditions

1. All quotations are valid for 3 months.
2. Supply terms and conditions are in accordance with the Incoterms 2010.
3. For the DDP / DAP terms.
Any incidents (damages, delay, incorrect quantity) must be claimed in writing within 72 hours. This must be done by recording the incident on the CMR and sending it by email to logistica@plusfelt.com.
4. All materials/pieces are supplied under our internal specification or that of the customer. Plusfelt includes the material specifications and logistics in the quotation. The quotation code identifies the materials and includes the series production and must be referenced in the order.
5. In the event of supplying the material on rolls; please note that due to end production reasons, a maximum of two rolls can have a different nominal length.
6. Prompt payment discount will be agreed with each Customer.
7. Payment collection terms are 60 days.
8. Plusfelt insures all its payment collections with credit companies. Any coverage incidents will be dealt with individually.
9. Purchase orders or other orders must be submitted in writing to the following e-mail addresses:
 - a. Logistica@plusfelt.com
 - b. Logistica2@plusfelt.com
 - c. EDI (previous protocol)
10. Improvements in FCA sales price terms will only be agreed by means of a prior contract.
11. Plusfelt will not accept any claim after 6 months after the goods have been delivered.